

Refund Policy

Following the successful processing of payment for one of our programs, you will receive an email containing login details for your simulated trading platform. Once this information has been sent, no refunds will be granted. Refunds will only be considered where no access to the platform has taken place.

Dispute Policy

Clients who improperly dispute charges or initiate chargebacks with their bank will be subject to a permanent ban from the Platform. Should you have any inquiries, please reach out to our Customer Support Team for guidance.

Acceptance Of This Policy

It is your responsibility to familiarise yourself with this refund policy. By placing an order for any of our products, you affirm that you have read, comprehended, and agree to adhere to the terms outlined in this refund policy. If you do not agree with or fully accept these terms, we kindly ask that you refrain from placing an order with us. For any questions regarding our refund policy, feel free to contact us at support@sureleverage.com.